

Jonathan Boice

Tech Wizard and Team Navigator

With 15+ years orbiting the tech cosmos, evolved from a coding apprentice to a Jedi at Block Inc. A maestro in team alchemy, transforming groups into tech sorcerers and boosting efficiency by 40%. Wizardry in user-focused technology has sparked a 30% rise in customer satisfaction. Leading with humor and heart, conjured trailblazing solutions, contributing to stellar growth in tech wizardry. Simply put, blending technology and teamwork into an art form.

WORK EXPERIENCE

Engineering Manager - E-commerce Platform Dec 2020 – Present

Block.xyz, Eastbay, CA

- **Strategically Planned Product Roadmaps:** Drove and executed engineering strategies in alignment with product visions, boosting annual product revenue by 15% through effective roadmap planning and execution.
- **Product Engineering Manager:** Launched Square Online Checkout, implementing comprehensive GTM strategies, leading to a 40% increase in product adoption.
- **Engineering Leadership:** Spearheaded product engineering initiatives, enhancing product development processes and resulting in a 20% faster time-to-market for new features.
- **Software Development Oversight:** Directed software engineering teams in developing high-quality software solutions, reducing time to deployment by 20% and increasing system performance by 35%.
- **Technical Leadership:** Guided complex technical projects, successfully launching five major product features within a year.
- **Team Mentorship:** Prioritized mentorship, contributing to a 35% improvement in team performance and innovation.

Engineering Manager - Growth Activation Jan 2019 – Dec 2020

Block.XYZ, San Francisco, CA

- **Leadership Excellence:** Led post-acquisition growth initiatives, aligning technology with Square's mission statement, producing a 70% increase in strategic project implementation.
- **Data-Driven Strategies:** Research, developed, and implemented data-driven strategies for first-time user experience, delivering a significant 25% improvement in user retention rates and unlocking substantial revenue growth.
- **User Experience Enhancement:** Enhanced tech experiences across Square's products, achieving a 20% uplift in customer satisfaction metrics.
- **Cross-functional teamwork:** Implemented a collaborative approach that brought together diverse teams, resulting in a 15% enhancement in tech performance by leveraging data-driven decision-making and implementing innovative solutions.
- **Team Development:** Mentored and integrated talent, boosting team productivity by 40% and reducing turnover by 20%.

CONTACT

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SKILLS

Data/Analytics:

- Databases (MySQL)
- DataDog
- Snowflake
- Optimizely
- Databricks
- TensorFlow
- Looker

Technology/Engineering:

- FullStack (Advanced)
- DataDog
- Javascript & Typescript
- AWS / Azure
- Ruby on Rails
- Python
- PHP
- C#

Tools and Frameworks:

- Node.js
- Vue.js
- React
- Angular
- Git

Techniques:

- Hypothesis Testing
- Recommendation Engines
- Customer Segmentation Analysis

EDUCATION

North Shore Community College

Computer Science

OTHER

- Volunteer computer repair for the elderly

Full Stack Engineer - Growth Activation

Jun 2017 – Jan 2019

Weebly, San Francisco, CA

- **Growth Leadership:** Led full-stack growth efforts, increasing Weebly e-commerce user acquisition and engagement by 35%.
- **Strategic Collaboration:** Partnered with cross-functional teams, aligning tech strategies with growth and enhancing Seller effectiveness by 25%.
- **Data-Driven Solutions:** Orchestrated data-driven strategies to optimize Seller onboarding by 12%, increasing funnel efficiency through targeted A/B testing and UX improvements.
- **Scalability Solutions:** Addressed scalability challenges, maintaining a 99.5% availability across platforms with a track record of shipping production products.
- **Infrastructure Enhancement:** Advised tech infrastructure improvements, boosting API reliability by 20%.
- **Engineering Team Growth:** Cultivated a team of software engineers and product managers, growing the team size by 75% while maintaining high code quality and system reliability standards.

Senior Full Stack Engineer

May 2016 – Apr 2017

Eaze, San Francisco, CA

- **Cross-Functional Integration:** Forged partnerships with cross-functional teams, realigning tech strategies to meet growth goals, giving a 25% boost in operational effectiveness.
- **Rapid Delivery Initiative:** Orchestrated a successful initiative to streamline product delivery processes, reducing cycle time by over 60% through agile project management and enhanced scope clarity.
- **Scalability Management:** Tackled API scalability issues, ensuring 99.5% system up-time, critical for continuous platform growth.
- **Infrastructure Advancement:** Led major tech infrastructure upgrades, culminating in a 20% improvement in system reliability.
- **Performance Optimization:** Optimized application performance, achieving a 40% reduction in load time and a 30% improvement in server response times.

Senior Full Stack Engineer

Dec 2010 – Jan 2016

LogMeIn, Boston, MA

- **Strategic Initiatives:** Accelerated critical strategic projects, partnering with product and marketing, improving sales by 17%.
- **Tech Stack Enhancement:** Pioneered adopting new technologies and frameworks, leading to a 25% increase in development efficiency and modernizing the tech stack.
- **Compliance Oversight:** Played a crucial role in S1 compliance and PCI audits, ensuring 100% regulatory adherence.
- **Innovative Solution Development:** Engineered cutting-edge full-stack solutions, enhancing user experience and driving a 50% increase in user engagement.
- **Software Development:** Created advanced financial forecasting web applications, leading to a 20% increase in forecasting accuracy.